

SEMINOLE CANYON FARM
Total Horsemanship (Fall/Spring Semester) Cancellation Policies

1. Student Cancellations and Absences

We understand there are many reasons that a student may be absent from class. If a student will miss class, please let us know no later than 6pm the day before the scheduled lesson, and we will work with you as best we can to schedule a make-up day during one of our other class times. Please understand, due to the nature of semester classes, make-up day spots are subject to availability and may be limited. Factors affecting availability include number of students in the other classes, horse availability, and weeks left in the semester. Absences called in after 6pm the day before, or the day of class, are not subject to rescheduling (though, we do understand emergencies happen, and will handle such situations on a case-by-case basis). **We still expect a courtesy call notifying us that the student(s) will not be coming to class.**

2. Cancellations by Seminole Canyon Farm

While we never like to cancel classes, occasionally there are instances where we must do so due to staff conflicts, illness, and other unforeseen events. We will always give as much of a “heads-up” as possible in these situations. If Seminole Canyon Farm must cancel, we will do our best to schedule a make-up day. In the event that a make-up day cannot be scheduled, certificates or gift cards towards a future service will be issued.

3. Cancellations due to Weather

Since the focus of our program is on Total Horsemanship, we try not to cancel classes unless the weather is dangerous for outdoor and in-barn activity (tornado, severe thunderstorms, etc). There is still a lot students can learn about caring for their horses and riding skills (using our horse simulators) even when there is inclement weather for riding in the arena. General rain and cold are not reasons that we cancel classes. In the event of severe weather and class cancellation, we will do our best to coordinate a make-up day. In the event that a make-up day cannot be scheduled, certificates or gift cards towards a future service will be issued. **Any cancellation the student(s) or parent(s) make due to their own personal weather preferences are subject to all stated in point #1 above.**

*****Any student(s) with 2 or more no call/no shows in a season are subject to being dropped from the program.*****

I have read and understand the Seminole Canyon Farm Total Horsemanship Cancellation Policies, and agree to all terms outlined within.

Parent/Guardian Signature

Date

Parent/Guardian Name (print)

Student Name(s) (print)