

SEMINOLE CANYON FARM
Private and Group Lesson Cancellation Policies

1. Cancellations by the Student(s) and Parent(s)

We understand that there are many reasons that a student must cancel a lesson. If you must cancel, please let us know no later than 6pm the day before your scheduled lesson, and we will work with you as best we can to schedule a make-up day. In the event that a make-up day cannot be scheduled, refunds will be issued in the form of a certificate or gift card towards a future service. Lessons cancelled after 6pm the day before their scheduled lesson, or on the day of the lesson, are not subject to rescheduling or refund (though, we do understand emergencies happen, and will handle such situations on a case-by-case basis). *We still expect a courtesy call notifying us you will not be coming to your lesson.*

2. Cancellations by Seminole Canyon Farm

While we never like to cancel classes, occasionally there are instances where we must do so due to staff conflicts, illness, and other unforeseen events. We will always give as much of a “heads-up” as possible in these situations. If Seminole Canyon Farm must cancel, we will do our best to schedule a make-up day. In the event that a make-up day cannot be scheduled, refunds will be issued in the form of a certificate or gift card towards a future service.

3. Cancellations due to Weather

Since all of our programs focus on Total Horsemanship, we try not to cancel classes unless the weather is dangerous for outdoor and in-barn activity (tornado, severe thunderstorms, etc). There is still a lot that students can learn about caring for their horses and riding skills (using our horse simulators) even when there is inclement weather for riding in the arena. General rain and cold are not reasons that we cancel classes. In the event of severe weather and class cancelation, we will do our best to coordinate a make-up day. In the event that a make-up day cannot be scheduled, refunds will be issued in the form of a certificate or gift card towards a future service.

Any cancellation the student(s) or parent(s) make due to their own personal weather preferences are subject to all stated in point #1 above.

I have read and understand the Seminole Canyon Farm Private and Group Lesson Cancellation Policies, and agree to all terms outlined within.

Parent/Guardian Signature

Date

Parent/Guardian Name (print)

Student Name(s) (print)